

North Central Health Care



Volunteer News



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Our Vision

The vision of North Central Health Care Volunteers is to be recognized as a leader in providing innovative and rewarding volunteer and donor opportunities to help advance the mission of North Central Health Care: Partnering together to provide compassionate and high quality care for individuals and families with mental health, recovery and skilled nursing needs.

Mission Statement

Our volunteers are committed to providing quality services for our residents and clients. Our programs are aimed at creating a warm, friendly, home-like environment with a genuine concern for the dignity and special needs of each individual. Volunteers enable clients and residents to have programs and events within our organization as well as taking part in community outings.



Lives Enriched and Fulfilled.

Hello Volunteers!

Hello all you wonderful volunteers:

I am so excited for Summer this year. I am looking forward to getting back outside and watching my kids play softball, soccer and golf. I look forward to seeing many of you again as we begin to resume some of our "normal" activities.



We are so excited to see you back in our facilities and enriching the lives of our residents. We have missed you.

WISHING YOU A WONDERFUL SUMMER,
Laural Harder

Volunteer Office Contact Information

Laural Harder Volunteer Coordinator
Mary Seehafer Administrative Support

715-848-4450 | Volunteer@norcen.org

Volunteer Services Office
2400 Marshall Street, Wausau, WI 54403

- ABOUT THE - VOLUNTEER OFFICE

The Volunteer Services Office consists of 2 staff members, Laural and Mary. Our office services both Mount View Care Center in Wausau and Pine Crest Nursing Home in Merrill. By onboarding our generous volunteers, we are able to assist the Life Enrichment teams at both facilities!

The Volunteer Office is located in the brand new Mount View Care Center nursing home tower on the Wausau Campus. Find us right across from the Welcome Desk when you enter the building. Feel free to stop in and say hello whenever you are in the area!

Lastly, if you have received a COVID booster please bring in your records or email them to us so we can update our files. We appreciate your help with this.

WELCOME MARY!

Mary joined the Volunteer Services team in May of 2022. She will typically work Tuesday – Friday from 7:30 am – 1:00 pm. She can be reached at **715-848-4450**, mseehafer@norcen.org or volunteer@norcen.org



WHAT'S NEW AT NCHC

Mort McBain, the new Interim Executive Director, joined our staff in April 2022 and will be a part of the North Central Health Care team for about six months while we recruit for a new Executive Director to lead the NCHC team.

A new Finance Director has also joined North Central Health Care leadership. Gary Olson, started at NCHC in May and is busy working on the budget for 2023.

The Bistro, North Central Health Care's new Coffeeshop & Cafe has opened on the first floor of the new Mount View Care Center nursing home tower. Hours are 7:30 am – 2:30 pm for coffee, paninis, salads and ice cream. This area is open to the public, so stop in and enjoy a bite to eat at The Bistro if you are in the Wausau area!



Mort McBain



Gary Olson



WHAT'S NEW?



Wausau Campus Updates

Construction continues...work has begun on the southern part of the old Mount View Building. The first floor will be administrative offices and the 2nd floor will house our residents needing dementia care. Construction in this area is expected to be finalized in May of 2023.

With the rising cost of supplies, the Activities Team is looking for bingo prize donations of individual snack sized pudding cups, chips, bags of cookies, small candy bars and small cans of soda would be wonderful donations to receive.

Pine Crest Updates

Ryan Hanson was promoted to Nursing Home Administrator in April of 2022. Ryan formerly was the Director of Nursing at Pine Crest.

Sara Barnett is now the Director of Nursing for Pine Crest.

We have a Trishaw on order! This is an adaptive motorized bike that allows a trained staff member or volunteer to take up to two residents for a ride! Families are welcome to join residents for rides as well. Watch for more information about getting a ride.



Ryan Hanson



Sara Barnett



- MESSAGES FROM - LIFE ENRICHMENT



A Message from Melissa Stockwell

Life Enrichment Supervisor and Music Therapist at Mount View Care Center

Welcome Back Volunteers – we are so happy to see you all again.

As Covid numbers continue to decline, the Life Enrichment Opportunities for the residents at Mount View will continue to increase.

We are starting to dip our toes back into large group programs and community outings, and we will need your assistance.



Melissa Stockwell
Life Enrichment Supervisor

AT THIS TIME, WE DO HAVE SOME ONGOING VOLUNTEER OPPORTUNITIES INCLUDING:

- 2nd and 4th Tuesday: Protestant Church Services (1:30-3:00)
- Every Wednesday: Rosary and Catholic Mass (1:45 – 3:30)
- 1st Thursday: Entertainment with Dan Gruetzmacher

OTHER UPCOMING VOLUNTEER OPPORTUNITIES:

- As mother nature allows and the air warms, we are gearing up for many walks outdoors, time spent on the patio and outdoor programming.
- WI Valley Fair in August
- Special Events and Holiday programs
- Community Outings

To sign up or If you know anyone that would like to help with these outings contact us at 715-848-4450 or volunteer@nrcen.org.

*Thank you for giving of your time to help "make the day" for the residents here at Mount View.
We appreciate you! See you all soon.*

- MESSAGES FROM - LIFE ENRICHMENT



A Message from Brianna VandenHuevel

Life Enrichment Supervisor at Pine Crest Nursin

I can't thank you enough for sticking with us (or joining us) during such complicated times where regulations change daily at times! After going through such a lengthy period without our wonderful volunteers, we were reminded not to take you for granted! You do so much for us in your own special ways and make our jobs easier as staff. Most importantly, the residents' days are made when you stop to say hello, bring in your dog for Pet Therapy visits, invite them to activities, bring their mail, fill their bird feeders, etc. It brings in the sense of community and feeling heard and cared for. For that, we thank you!



Brianna VandenHuevel
Life Enrichment Supervisor

WITH THE WARMER MONTHS COMING UP, WE ARE EXCITED WITH ALL THE POTENTIAL THAT COMES WITH THEM! HERE ARE A FEW THINGS WE ARE HOPING TO DO:

- Trishaw program- This is an adaptive motorized bike that allows a trained staff member or volunteer to take up to two residents for a ride! Families are welcome to join residents for rides as well.
- Celebrating Holidays and Special events
- Community Outings such as picnics, shopping, going out to eat, going to movies, bowling, casino, fishing, etc.
- Going to the fair
- Other creative, fun, and new special events!

Because regulations and COVID rates are ever changing, we may only plan so far ahead. Please let us know if you would like to join us for any special events and keep an eye on our activity calendar!

Also please consider sending new volunteers our way! Refer your friends, family, acquaintances, neighbors, anyone who like to make an impact and many residents very happy at Pine Crest. The beauty of volunteering here is that we can shape your experience based on your talents, interests, and availability. Whether you are interested in music, birds, gardening, visiting, woodwork, playing cards, writing letters, making wine, or anything at all! We are creative and can find a way to work with it and make a very special experience for our volunteers and residents.

Thank you, volunteers and have a fun, safe and blessed Summer!